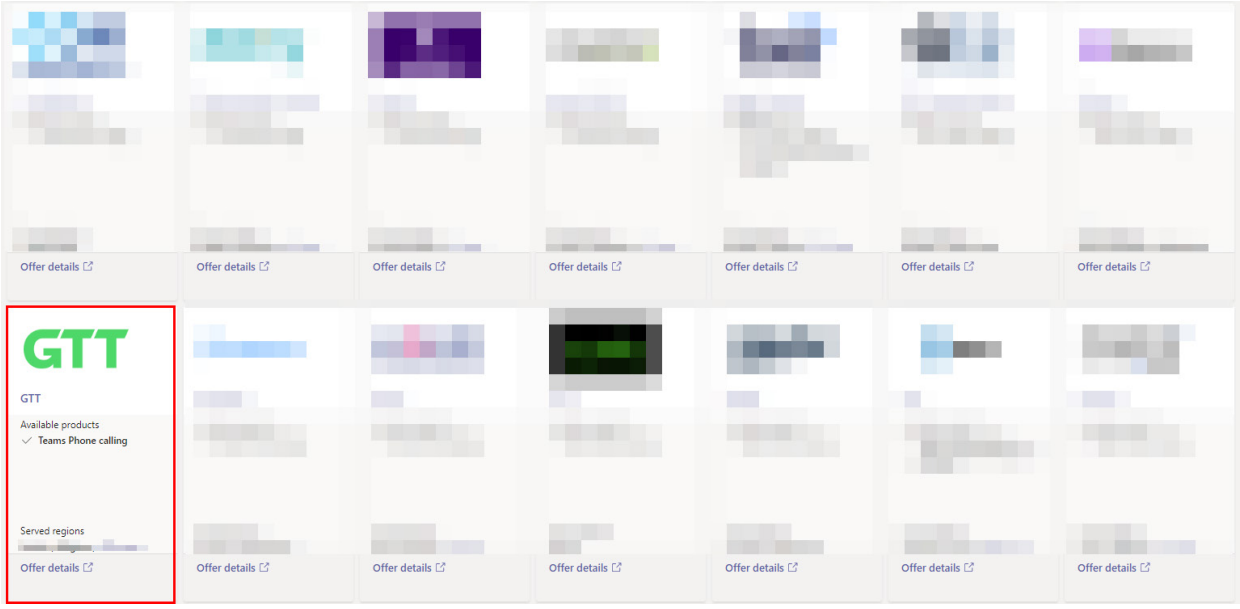
OPERATOR CONNECT FOR MICROSOFT TEAMS

GTT SIP Trunking integrated with Microsoft Teams Operator Connect

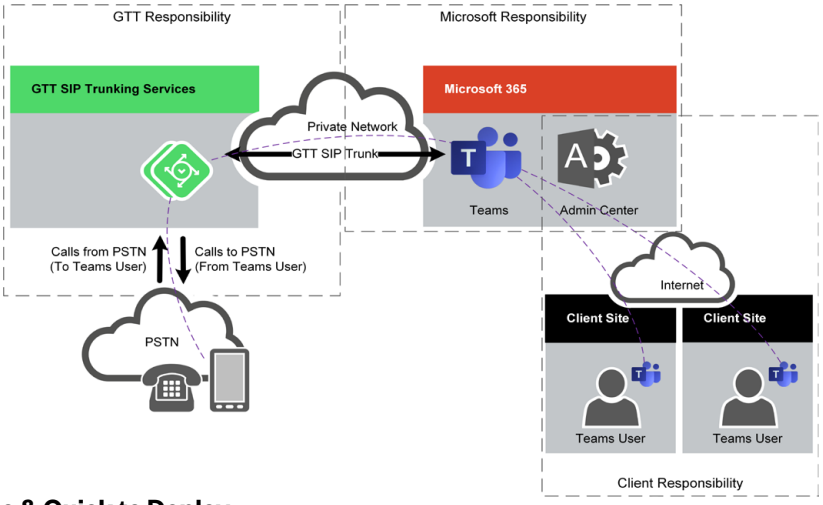
The reduction in the acquisition of telephony licencing illustrates how deeply Microsoft Teams has disrupted the unified communications marketplace, as customers move to cloud-based collaboration tools.

Microsoft Teams provides voice over IP (VoIP) and Internet Protocol (IP) private branch exchange (IP-PBX) capabilities as well as the PSTN connectivity for inbound and outbound calls. Gartner estimates that 15% of the user base are licensed TEAMS to use as their primary telephony communications tool[1] and by 2024, 20% of total Microsoft Teams active users will adopt telephony services for external calling on Teams.[2]

As a Microsoft partner, GTT Microsoft Operator Connect provides PSTN connectivity via GTT SIP Trunking to Microsoft Teams for a resilient, easy-to-use calling solution to help keep employees productive.



1 Gartner, Market Trend, July 29, 2021
2 Gartner, Selecting the Best External Calling Option for Teams, Jan 2022



Simple & Quick to Deploy
An easy, simplified procurement experience for customers. Customers can assign telephone numbers to users and enable GTT as their global voice carrier via Microsoft Teams admin center.

Superior Support
GTT manages your connection 24/7/365 through our global Network Operations Center.

Highly reliable
GTT SIP Trunking is delivered across a diverse, low latency, Tier 1 IP Backbone with geographically redundant session border controllers for easy scalability. GTT's fully redundant, global and robust SIP-based network is purpose-built to meet the demands of bandwidth-intensive applications like voice services.

Usage Reports
Reporting is easily accesses via the user-friendly client portal, EtherVision. GTT provides customers easy access to rated Call Detail Records (CDRs). Microsoft also generates CDRs which are presented via the Microsoft Teams admin portal. Customers have the flexibility to use the administrative tool that best serves the business.

ABOUT GTT

GTT is a managed network and security services provider to global organizations. We design and deliver solutions that leverage advanced cloud, networking and security technologies.

We complement our solutions with a suite of professional services and exceptional support teams in local markets around the world. We serve thousands of national and multinational companies with a portfolio that includes SD-WAN, security, Internet, voice and other connectivity options. Our services are uniquely enabled by our top-ranked, global, Tier 1 IP backbone, which spans more than 260 cities on six continents.

The company culture is built on a customer-first service experience reinforced by our commitment to operational excellence and continuous improvement in our business, environmental, social and governance practices.

KEY BENEFITS

Global coverage
Voice network presence across the globe, DID access in over 55 countries, more than 120 countries and territories with toll-free services. National and international outbound calling worldwide. Emergency services available in many countries.

Resilient architecture
Our global voice network includes redundant PoPs per region interconnected with leading regional and global carriers.

Seamless deployment
For both new and existing customers, GTT and Microsoft offer easy onboarding through the Microsoft Teams Admin Center for a successful deployment of your voice solution.

Reduce management costs
GTT SIP Trunking integrated with Microsoft Teams provides simple and quick access to voice calling over a collaboration platform already familiar to your employees, for a seamless service experience.

Partner logo here
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Select ".PNG" file format, select your logo file
Click "ok" to populate
REQUIRES ADOBE ACROBAT STANDARD

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